



January 1, 2010

To Whom It May Concern:

I've had the pleasure of knowing Joel Timmons for over 17 years and I have always found him to be a reliable and trustworthy individual and resource. I have had the privilege of working with Joel as a supplier, as well as an employee over the years and I'm delighted at being able to continue our relationship through the work we do on behalf of the Automotive Glass Replacement Safety Standards.

Joel's passion for industry improvement and excellence is commendable and an example to all.

Sincerely,

David Rohlfing,
President and CEO

Quality Means Safety. And Safety Means Everything. ®